CANCELLATION POLICY



AGREEMENT OF 24-HOUR CANCELLATION POLICY

It is your responsibility to plan ahead for time contigencies or to reschedule 24 hours in advance.

A full 24-hour notice is required by every client to reschedule or cancel any session or appointment.

Same-day cancellations (less than 24 hours) will be charged at full price, or have that session deducted from an active package.

Same-day rescheduling requests may be accommodated at no charge at your trainer's discretion, but cannot be guaranteed.

You may contact your trainer with any special circumstances or other cancellation requests, but please understand that refunds are not offered on any purchase after 14 days, and cancellations and/or refunds are not guaranteed.

If you have any questions or concerns about this cancellation policy, please call or text Jill Carlucci at (512) 222-9716 or email jill@jillcarlucci.com.

Print Name:	
Signature:	Date:
If participant is under 18:	
As the Parent/Legal Guardian of	
Print Name:	
Signature:	Date: